

# We Welcome all feedback!

## Compliments

If you are happy with the service you received, we would love to know so that we can recognise and reward our team members. Please be as specific as possible.

## Complaints

If our services were not satisfactory, we would like to know. Please be as specific as possible. We will investigate and get back to you.

## Comments

We would like to hear from you if you have a suggestion on how we can improve our service.

**Accessible Living Options**

## For help:

If you need someone to help you with your feedback please contact us and we can arrange an advocate to support you or speak on your behalf.

## How to submit Your feedback:

### In Person:

Return this form to any Accessible Living Options team member.

### Post:

Accessible Living Options  
PO Box 9242  
Bathurst NSW 2795

### Phone:

02 6338 2345

### Email:

contact@alo.org.au

**www.alo.org.au**

**Comments  
Compliments  
Complaints**



**Accessible Living Options**

**www.alo.org.au**

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# Your details.

We would appreciate if you would provide your details so that we can respond to your comments if appropriate.

However, if you prefer that your feedback is anonymous, you may leave this section blank.

**First name:** .....

**Surname:** .....

**Address:** .....

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**Postcode:** .....

**Phone:** .....


**Email:** .....

I am making a:

Comment

Compliment

Complaint



# What is your comment, compliment or complaint?

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Continue on a separate sheet if necessary.

